

The background of the entire page is a photograph of a diverse group of people, including several in military uniforms, waving and smiling in front of a building. The image is overlaid with a large, stylized graphic of three interlocking loops in blue, green, and orange, and a semi-transparent green filter.

annual report

2019-2020



THE
oasis
TOWNVILLE



Contents

Chairman's Report.....	3
Operation FARMER ASSIST.....	6
Operation TOWNSVILLE ASSIST.....	8
Career Transition Program Report.....	10
Volunteering Program Report.....	11
Wellbeing Program Report.....	12
Sponsors.....	13
Financial Statements.....	14
Statement of Profit or Loss and Other Comprehensive Income.....	15
Statement of Financial Position.....	16
Statement of Changes in Equity.....	17
Statement of Cash Flows.....	18
Notes to the Financial Statements.....	19
Director's Declaration.....	21
Independent Auditor's Report.....	22

Chairman's Report

This year we have been building our foundations.



We concentrated significantly on development of the concept of establishing The Oasis Townsville as a Home Base for the ex-ADF Community which includes those still serving who have had the first thought of transitioning; through to those who are in the ex-ADF community. The veteran community has for many years wanted to establish a single front door for veterans. The intent was, and still is, for all to be directed to the services of the ESO community and to identify the best services in Townsville. The Oasis Townsville will comprehensively refer members of our ADF and ex-ADF community to the right services that deal with the full range of the determinants of wellbeing for all in our community, including our families.

We were reasonably well set up by early 2020 with most of our systems before the pandemic hit in March. Our move onto the cloud for all our systems was almost complete and COVID19 validated our approach to managing our affairs online. We made particularly good use of video conferencing facilities. Like most in the community, we are all now

The Oasis Townsville will comprehensively refer members of our ADF and ex-ADF community to the right services...

well versed in dealing with matters via video conferencing software and that will bode well for achieving our mission.

We are pleased to see the other five Veteran Wellbeing Centres (Darwin, Perth, Adelaide, Albury, and Nowra) have all been established. While all are in various stages of development the network has great potential to be very powerful in supporting veterans around Australia. I expect more will join the network over time if it is developed appropriately.

Operationally, this year we have focused on wellbeing and employment. This year we concentrated on the development of wellbeing advocacy and developing our Wellbeing Team. We have a compensation

advocacy team due to the paucity of services available in Townsville, but our main focus has been on understanding the 10 areas of wellbeing which support the development of a plan for integration into the civil community. This will be the focus for 2021. More detail is contained in the separate Wellbeing Program Report in this Annual Report.

We've also learnt a significant amount about our idea of ensuring everyone has 'something to do'. We've tried a few ideas for finding meaningful work for our veteran clients and learnt a significant amount in the process. We have been aided tremendously by Paul von Kurtz who has been finding jobs for veterans in Townsville for almost two decades. VK joined us to pass on his expertise and we are much better off now with that deep understanding he has given us. We've recognised that capacity would be



a problem so have used his expertise to guide our development of a referral approach to supporting services, with the key ingredient he impressed upon us - we must keep in touch with the veteran and ensure they are being routinely kept informed of progress. This last 12 months we have placed over 25 veterans into jobs, which is a magnificent effort, especially considering our goals to learn and test capabilities, our recent commencement and size of operation. There is more in the Career Transition Program Report in this Annual Report.

In the connections space, we have had great success with the expeditions out west to assist farmers and veterans. We also participated in the rebuild of five homes for those affected by the floods of early 2019. These two operations have proven the concept of rebuilding the team and will be pursued when we move to the new HQ in Oonoonba in 2021. More on Operation Farmer Assist in this Annual Report.

We've moved ahead organisationally too.

- We've adopted Hounds 4 Healing which is now a program in The Oasis Townsville. Matt and Rachel Campbell have done an outstanding job over the past few years training assistance dogs for the community, and especially for veterans and we will enable them to keep that going while we support the back office for them.
- We've signed a significant number of MOUs with a number of organisations that can provide specific and direct support to our operation. This is in the spirit of us not doing that which can be done by another specialist organisation.
- As already alluded to, our ICT solution has expanded rapidly and onto the cloud which has been a boon for everyone, especially during the pandemic.

- We have bought Operation COMPASS in-house. With most of the initiatives now passed over to those organisations best placed to execute the solution identified. The few that are left have come across to us. Most of these are the ones that The Oasis Townsville is best placed to execute.

This last 12 months we have placed over 25 veterans into jobs...

There are a few that will be wrapped up in the next six months and passed to a suitable organisation or included as a recommendation in the final report to the Department of Health (via NQPHN) at the formal end of the National Suicide Prevention Trail for the ex-ADF Community including families (Operation COMPASS) on 30 June 2020.

- We now have a contract with Northern Queensland Primary Health Network (NQPHN) for the delivery of services intended to improve the coordination between and integration of services for veterans and families. This is a three-year contract, the first year of which will largely be establishing the processes and mechanisms, then two years to demonstrate the success of our approach.





- The new HQ in Oonoonba is well underway. There is still significant work to do after the buildings reach lockup stage. With fitout and landscaping to do, we hope to be moving in before ANZAC Day.

In 2021, we will focus on supporting commanders at Lavarack and RAAF Base Townsville...

- As I write we are in the middle of the recruitment process for a GM and Wellbeing Program Manager. We expect these to be in place by the time we move into the new HQ at Oonoonba.
- We've created the entity for the Café. We will open as a priority Dirty Boots Café when we move to the new HQ. We have an agreement to run the café with Peta and Glenn Kremmer, who are experienced café owners and both veterans.

In 2021, we will focus on supporting commanders at Lavarack and RAAF Base Townsville to provide the best possible

support to their personnel thinking about or commencing transition. With 10% of the ADF discharging from Townsville back to wherever they intend to move to for their post ADF life (Phase 2), the job of preparing them will be big. We'll conduct a pilot and learn how

to best support this process and be in full swing producing plans for anyone who seeks to transition from one phase of life to another. This will be achieved based solidly on our 10 determinants of wellbeing. For those

in the early stages, we'll produce an 'Outline Plan', for those seriously considering but not quite made the decision we'll produce a 'Detailed Plan' and for those who have commenced transition we'll offer an 'Action Plan'. And of course, we'll know the best referrals in Townsville too.

All-in-all a very eventful year but one that was filled with learning and concept refinement and development. Next big movement is to move to the new HQ and establishing our Wellbeing Program and refining procedures. All along we remain focused on the key outcomes of: a job, a team, and a plan.

Operation FARMER ASSIST

This ongoing program connects Townsville veterans and others in our community with farmers and graziers out west, presently around the Winton Shire, who have been affected by two severe weather events including drought and floods.

The program is designed to help with the recovery efforts and is a “win-win” for the farmer and the veteran. Farmers are receiving free volunteer labour to help with their recovery efforts and veterans get to use their knowledge, skills and experience leaving them with a sense of achievement and purpose. The flow-on effect for both communities is connections, life-long friendships and respite for the farmers, and the veterans’ families.

Operation FARMER ASSIST is aiding social and physical activities to provide pleasurable, purposeful, and meaningful activities for veterans. This project enriches lives; helping the farmer and the veteran to connect in small team environments. Veterans and farmers from previous trips have already forged life-long friendships.

Program Outcomes

The Operation FARMER ASSIST Program is an ongoing innovative program that benefits members of the veteran community by providing activities that focuses on the wellness and ability of veterans (not their illness or disability). The program selects small teams of suitable veterans (8-10) taking them out to farms for a 9 day period around the Winton shire connecting them with farmers who need support after being effected by two significant serve weather events (a six year drought and floods). The program promotes and enhances healthy lifestyles through physical activities by volunteering for general labouring, repairs, maintenance such as concreting, fencing, painting, and refurbishment of facilities like shearing quarters.



In this reporting period we have conducted three operations:

Operation FARMER ASSIST VI

Wando Station
2 to 9 September 2019

Achievements:

- 7 Major Tasks Completed
- Volunteer Hours = 441
- Value of Volunteer Labour = \$18,399.00
- 6 x veterans
- 1 x current serving
- 1 x family member of veteran
- 2 x civilians

Operation FARMER ASSIST VII

Corella Station
25 July to 1 August 2020

Achievements:

- 5 Major Tasks Completed
- Volunteer Hours = 700
- Value of Volunteer Labour = \$ 29,204.00
- 10 x veterans
- 2 x current serving
- 1 x civilian

Operation FARMER ASSIST VIII

GUE Station

Achievements:

- 6 Major Tasks Completed
- Volunteer Hours = 210
- Value of Volunteer Labour = \$8,761.20
- 3 x veterans
- 1 x civilian

Whole of Operation FARMER ASSIST Statistics:

- 53 veterans
- 4 x families of veterans' teenage children
- 2 x spouse of veterans'
- 7 x current serving members
- 14 civilians
- 4,832 hours of labour valued at \$201,010.56



Operation TOWNSVILLE ASSIST

The Townsville Community Rebuild Project – Making a house a home again.

10 months after the Townsville monsoonal event in Feb 2019, many of Townsville’s residents were still needing help to get their homes back to safe livable housing.

Many were not insured or had insurance denied due to pre-existing damage or because of poor maintenance.

As part of the solution based on the highly successful model in the Bundaberg floods 2013 where the community stood up using volunteer labour and donated materials. The Townsville model named the Townsville Community Rebuild Project was a community led collaborative effort involving local churches, service groups, NFP’s, charities, government and non-government agencies working together led by the Combined Church Group.

The Oasis Townsville was part of the Townsville Rebuild Project partnered with The Salvation Army as the lead organisation to run a “test trail” project starting small with a view to growing (like The Oasis Townsville Operation FARMER ASSIST project that has been running for over two years). The concept over a two-month period was to try and help three to four homeowners get back into their homes before 24 Dec 19.

Floss Foster Director of The Oasis Townsville was appointed as the Project Manager of the test trail project Operation TOWNSVILLE ASSIST. The concept was to lead the Oasis Volunteer Army to serve their community by assisting people to get back into their homes before Christmas. The

people targeted to take part in the test trial were some of Townsville’s most vulnerable.

Five home owners were selected from various community lists to take part in the trial. Combined they received hundreds of hours of volunteer labour and materials provided to help with their recovery efforts. The Oasis Volunteer Army served the Townsville community using their skills, knowledge, and experience from previous service and for many taking part in previous projects.

Oasis Operation TOWNSVILLE ASSIST worked on five properties in 25 days for a total of 1,339 hours in volunteer labour of 40 veterans and 17 civilians, saving property owners over \$55,853.83. Materials and associated costs \$78,073.61. Value of the pilot program was \$133,996.44.



Special thanks to:

'Floss' Foster as the Project Manager, Stephen 'Scubba' Moore and Mick Brady as our retired builders (site managers) and all the amazing participants from The Oasis Volunteer Army who gave their time and provided volunteer labour. Also, to Trey Chaloner who gave up three weekends providing much needed volunteer electrician support and Denise and Kim for feeding the team. Our partners in the Pilot Project were The Salvation Army and The Community Rebuild Committee. We were also grateful to have the use of our Shaw Wines funded specially designed trailer by Australian Expedition Vehicles who also added additional value to the build. Thanks also to CD Imagery for the signage. We received generous support also from Bunnings Warehouse, 1300 Meteor, Green Ant Skips, and NorQuip. In-kind donations came from Coles Fairfield (Kyle Burt) to feed the volunteers, AEV for the use of a 6x6 vehicle whilst waiting for our trailer to be finished. This program is enhancing the quality of life for five homeowners, their families, veterans, and their communities. The experience provided all involved with a greater independence, emotional and mental wellness.

Together we have proven we can build a more resilient community

Day 1-2

Hermit Park (insurance denied) 12-13 Nov 19

Achievements:

- 1 x unit painted complete
- 2 x units stripped out complete (including lino chiseled off floor)
- Volunteer Hours = 252
- Value of Volunteer Labour = \$10,513.44
- \$834.90 materials and associated costs
- Saving the property owner \$11,348.34
- 6 x Veterans

Day 3-10

Mt Surround (insurance denied) 14-26 Nov 19

Achievements:

- Demolish and rebuild main room of the house
- Volunteer Hours = 463
- Value of Volunteer Labour = \$19,316.36
- \$2942.41 materials and associated costs
- Saving the property owner \$ 22,258.77
- 10 Veterans

Day 11-19

Idalia (insurance denied) 25 Nov - 2 Dec 19

Achievements:

- Replace two vanity cabinets, skirting board complete house, architrave whole house, sand and paint whole house, paint, hang all doors in the house, install laundry tub, general clean-up.
- Volunteer Hours = 341
- Value of Volunteer Labour = \$14,270.85
- Materials and associated costs \$5,823.13
- Saving the property owner \$20,093.98
- 13 veterans
- 1 x family (12 y old child) of property owner
- 5 civilians

Day 20-21

Heatley (no insurance/non homeowner) 9-10-11 Dec 19

Achievements:

- Various Major Tasks Completed
- Volunteer Hours = 114

- Value of Volunteer Labour = \$4702.50
- Materials and associated costs \$11,913.13
- Saving the property owner \$16,546.63
- 5 x veterans
- 5 x civilians

Day 22

Rosslea (insurance denied) 11-12-13-15-16 Dec 19

Achievements:

- Install new kitchen and repaint stair well, install and paint skirting boards.
- Volunteer Hours = 169
- Value of Volunteer Labour = \$7,050.68
- Materials and associated costs \$775.21
- Saving the property owner \$7825.89
- 5 veterans
- 7 civilians

Career Transition Program Report

We began in late 2019 by taking on board as one of our key volunteers, Paul 'VK' von Kurtz. He had been finding veterans jobs for almost two decades.

VK was ably supported by Michelle Walsh-Glas and Bob Dabinett. Together they had a very successful year in the placement of over 25 veterans and partners into jobs, mainly in Townsville but all over Australia. VK and his team's success was in the networking and personal attention to veterans seeking jobs. VK has a vast network of employers, HR departments and other veterans like him striving to find jobs for their mates and connections all over Australia. His clients were always aware what the situation was even if no luck in job placement yet. He had much to teach us and we needed to figure out how to expand his capacity.

The questions we wanted to answer related to understanding the full requirement for options for those transitioning and how to scale up.

The first part of the problem is that working for someone else is not the only option. We need to focus on those who might want to start their own business or are more in need of a volunteer opportunity than paid work. The former involves a mix of organisations from those that can help ensure a veteran picks the right field for the business through to start up mentoring and then business development. Volunteering involves our connections with some organisations to directly place volunteers in appropriate

fields of work, and our relationship and collaboration with Volunteering North Queensland.

The second problem to overcome was one of scale. We recognised early on that we needed an organisation and processes to support significantly more in need of job placement and career transition support. With over 600 personnel transitioning from Lavarack Barracks and RAAF Base Townsville each year, and with about 250 of them remaining in Townsville we need to scale up by a factor of 10. We consider

The key principle... is that personal connection and support to the individual

that VKs approach was best so we need to reduce the number of organisations with which we dealt to achieve the same outcome. We will spend the first half of 2021 refining the concept of dealing with a few organisations that will take the management of the job placement off us, on the basis that this is their core job. We will focus on the veteran or partner and ensure they are appropriately kept informed and where necessary champion their case for them.

VK and his team did a fantastic job of placing veterans and partners into jobs and along the way helped us all appreciate how we could tackle the other opportunities that needed to be offered; and the scale problem. The key principle however in dealing with these two issues is that personal connection and support to the individual throughout the process as they deal with multiple agencies and organisation must be maintained. This is our market differentiator.

We are very grateful to VK and his team for the work in 2020 and are keen to demonstrate that what they taught us has generated the next version of our career transition program.



Volunteering Program Report

The beginning of the year saw many of our volunteers returning from Christmas and New Year festivities.

Our temporary location continues to limit the number of new volunteers we recruit due to the space we have.

Where possible volunteers undertake their role from home or do both, come into the office and work from home on other days. Noticeably though many prefer to come into the office to work.

The onset of COVID meant the closure of the office in Mar. Volunteers where possible and if warranted, continued to volunteer from home. We were able to hone our skills in



Our volunteer program continues to be a vital aspect of fulfilling our vision and mission...

utilising Zoom and undertaking meetings via Teams. When the office reopened, we needed to schedule more stringently when and how many would be working in the office. As a result, a few volunteers did not continue with us for this and various other reasons.

Our volunteer recruitment focused mainly on the Wellbeing Program. Towards the end of the year we had onboarded approximately four volunteers to this program who are currently undertaking training as Advocates. We slowly pulled together a small team of volunteers for our Volunteering Operations and Support Team. They focus on the onboarding and record keeping processes for all our volunteers.

As we implemented new systems and programs our volunteers needed to adjust to learning and using these systems. They have undertaken this in a professional and enthusiastic manner in the limited hours that they provide us each week. We were hoping to observe National Volunteer Week in May with a little more fanfare, but unfortunately COVID prevented this. The week was observed in a small way via emails from management.

This year we were successful in obtaining a small grant from the Townsville City Council's Mayor Community Grant. The purpose of the grant was to support our recognition program. This has given us some ideas for recognition in the future.

Our volunteer program continues to be a vital aspect of fulfilling our vision and mission to our ex ADF members, their families, and friends. Without our volunteers, a number of who have been volunteering with us before the doors opened in Walker St, the Oasis would not be where it is today. Their commitment, passion and belief has been wonderful to see and be a part of. We expect our volunteer program and involvement will increase once we move into our new facilities in Idalia where we will continue to develop and improve on the program to ensure volunteering with us is enjoyable, rewarding and fulfilling. Where their contribution is valued and vital to our continued operations.

Erin Donnelly

Volunteer Coordinator



Wellbeing Program Report

Central to achieving the mission of The Oasis Townsville is our Wellbeing Program.

The program uses a case management approach (using Advocacy Training and Development Program qualified Wellbeing Advocates) who work with veterans and their families to develop a plan for the future.

The Wellbeing Program is key to ADF members thinking about transitioning to develop a plan for successful transition.

The Oasis Townsville uses the 10 Human Needs Framework (shown below). The framework is based on an amalgamation of work done by DVA, the Australian Institute of Health and Welfare (AIHW) Wellbeing Domains Model and the World Health Organisation's Human Security Framework.

In 2022 our veteran client numbers grew significantly and we have learnt much in that time about how to best help. IN the COVID environment we learnt the value of having all our records online and secure and that enabled us to be more effective.

We intend to put that into practice in the next 12 months as we work toward a lead advocate model and bring on some paid employees to provide a firm platform for the entire Wellbeing Program to operate effectively. We also have much work to do to streamline processes to make best use of time and how to integrate the new Nexus Team into our business.

By the end of 2021 we expect to be in a position to open the doors to all and everyone wanting some form or level of assistance with transition connection and integration.

The Oasis Townsville uses the 10 Human Needs Framework...

Everyone who would like assistance from advocates at The Oasis Townsville will have a one-on-one interview with a Wellbeing Advocate (Case Manager). The interview is a great opportunity for veterans and family members to assess where they are at in their transition and where they might need some assistance to help make a more seamless transition. It is a service for those currently transitioning out of the ADF and for those who have already transitioned out, many years ago, to connect/reconnect to the Townsville community.

We encourage anyone who is in the ADF now and beginning to prepare for Phase 2 of life after service in the ADF through to those who might be just changing circumstances like needing a new job or new scenery.



Sponsors

Diamond Very Significant Benefactors



Sapphire \$10,000 to \$19,999



Ruby \$3,000 to \$9,999



Opal \$1,000 to \$2,999



Friends

Barry and Chris Caligari | Cathy Weiss | Lee Rollings | Alyson Ryder
Glenn Robinson | Shane Martin | Harold Hunter



financial statements

For the Year Ended June 30, 2020

Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended June 30, 2020

	2020	2019
	\$	\$
Revenue		
Donations Received	114,356	65,194
Grants	138,651	57,835
ATO Cash Boost	10,000	-
Total Revenue	263,007	123,029
Expenditure		
Travel, Accommodation and Food	18,668	4,098
Sundry Expenses	-	68
Accounting fees	1,055	-
Advertising	2,739	3,359
Finance Costs	36	82
Computer Expenses	10,794	3,281
Consultancy Fees	24,707	6,943
Consumables	5,576	1,040
Donations	-	10
Equipment Expenses	79,141	8,891
Freight	-	109
Insurance	4,394	4,628
Motor Vehicle Expenses	4,055	16,993
Reimbursement Expenses	1,301	9,588
Storage	2,120	266
Total Expenditure	154,586	59,356
Surplus for the year	108,421	63,673

Statement of Financial Position

As At June 30, 2020

	2020 \$	2019 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	175,280	65,378
TOTAL CURRENT ASSETS	175,280	65,378
TOTAL ASSETS	175,280	65,378
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,534	53
TOTAL CURRENT LIABILITIES	1,534	53
TOTAL LIABILITIES	1,534	53
NET ASSETS	173,746	65,325
EQUITY		
Retained earnings	65,325	1,652
Surplus for the year	108,421	63,673
TOTAL EQUITY	173,746	65,325

Statement of Changes in Equity

For the Year Ended June 30, 2020

2020

	Retained Earnings	Total
	\$	\$
Balance at 1 July 2019	65,325	65,325
Surplus for the year	108,421	108,421
Balance at 30 June 2020	173,746	173,746

2019

	Retained Earnings	Total
	\$	\$
Balance at 1 July 2018	1,652	1,652
Surplus for the year	63,673	63,673
Balance at 30 June 2019	65,325	65,325

Statement of Cash Flows

For the Year Ended June 30, 2020

	2020	2019
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	247,322	118,076
Payments to suppliers and employees	(137,420)	(54,350)
Net cash provided by/(used in) operating activities	<u>109,902</u>	<u>63,726</u>
CASH FLOWS FROM INVESTING ACTIVITIES:		
CASH FLOWS FROM FINANCING ACTIVITIES:		
Net increase/(decrease) in cash and cash equivalents held	109,902	63,726
Cash and cash equivalents at beginning of year	<u>65,378</u>	<u>1,652</u>
Cash and cash equivalents at end of financial year	<u><u>175,280</u></u>	<u><u>65,378</u></u>

Notes to the Financial Statements

For the Year Ended June 30, 2020

The financial report covers The Oasis Townsville Limited as an individual entity. The Oasis Townsville Limited is a Company, registered and domiciled in Australia.

The functional and presentation currency of The Oasis Townsville Limited is Australian dollars.

New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Impact of adoption

AASB 15, AASB 16 and AASB 1058 were adopted using the modified retrospective approach and as such comparatives have not been restated. There was no impact on opening retained profits as at 1 July 2019.

1 Basis of Preparation

In the Directors' opinion the Company is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The directors have determined that the accounting policies adopted are appropriate to meet the needs of members.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 *Presentation of Financial Statements*, AASB 107 *Statement of Cash Flows*, AASB 108 *Accounting Policies, Changes in Accounting Estimates and Errors* and AASB 1054 *Australian Additional Disclosures*.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

2 Summary of Significant Accounting Policies

(a) Income Tax

The Company is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(b) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

(c) Revenue and other income

For comparative year

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic

2 Summary of Significant Accounting Policies

(c) Revenue and other income

benefits associated with the transaction will flow to the Company and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

Donations

Donations and bequests are recognised as revenue when received.

Grant revenue

Grant revenue is recognised in the statement of profit or loss and other comprehensive income when the Company satisfies the performance obligations stated within the funding agreements

When grant revenue is received whereby the Company incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

The company receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of profit or loss and other comprehensive income.

(d) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(e) New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period. The adoption of AASB 15, AASB 1058 and AASB 16 Leases had no impact on the financial statements.

3 Events Occurring After the Reporting Date

The impact of the Coronavirus (COVID-19) pandemic is ongoing and while it has been financially positive for the company up to 30 June 2020, it is not practicable to estimate the potential impact, positive or negative, after the reporting date. The situation is rapidly developing and is dependent on measures imposed by the Australian Government and other countries, such as maintaining social distancing requirements, quarantine, travel restrictions and any economic stimulus that may be provided.

No other matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Director's Declaration

The directors' declare that in the directors' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

Director



Anita Jane Brooker

Dated this 6th day of September 2020

Independent Auditor's Report

to the Members of The Oasis Townsville Limited

Opinion

We have audited the special purpose financial report of The Oasis Townsville Limited (the Company), which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2020 and of its financial performance and cash flows for the year then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Members of The Oasis Townville Limited (cont.)

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.


As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by those charged with governance.
- Conclude on the appropriateness of those charged with governance's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during the audit.

Crowe Audit Australia

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Donna Sinanian
Partner

Townsville, 08 / 09 / 2020.

The title 'Partner' conveys that the person is a senior member within their respective division, and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is the Crowe Australasia external audit division. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.



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